

Understand your organisation's performance with new AI insights



Public View uses AI-powered benchmarking to help NHS leaders know where to focus improvement efforts.

Benchmarking at board level

Recent guidance from NHS England demonstrates how data should be used to guide board-level conversations and reporting.

To gain a broad understanding of performance, the guidance recommends benchmarking local progress against national targets and comparable peer trusts.

Considering national data alongside data from local systems can reveal themes or inequalities which may be less evident from local data alone, enabling leaders to focus resources on improving patient outcomes.

How Public View AI can help

Collating information from hundreds of data sources, Public View provides a comparison of performance across all NHS organisations. Containing over 1,200 indicators, Public View subscribers can identify areas that are high performing, progressing well, or a cause for concern.

Public View AI takes benchmarking to a whole new level. By combining the power of advanced statistics and large language model capabilities, it highlights where a Trust's performance significantly differs to national trends and peers to produce targeted insights.

Dashboard

Suggested areas for attention



A&E 4 Hour Standard
Significant decline in performance since January '24

Cancer 28 Day Faster Diagnosis
Sharp decline and failure to meet target since Sept '23

Diagnostics 6 Week Standard
Significant decline in performance since January '24

Watchlist

Key Performance Indicator	Period	Target	SPC Last 12 Months	Centile
A&E - 4 Hour Standard	Sep 22	41.50%	54.0%	17
C difficile (AP Cases)	Sep 22	18.02	18.88	54
Cancer 28 Day Faster Diagnosis	Sep 22	67.6%	75.3%	73
Cancer 31 Day All Stages	Sep 22	67.6%	75.3%	73
Diagnostics - 6 Week Standard	Sep 22	27.76%	40.2%	21
Sickness Absence Rate	Sep 22	5.24%	4.8%	85
Effective Inpatient Activity	Sep 22	1,912	1,233	46
MSSA (All Cases)	Sep 22	1.81	1.81	51
Staff Recruitment Rate	Q3 2022	60.93%	68.2%	54

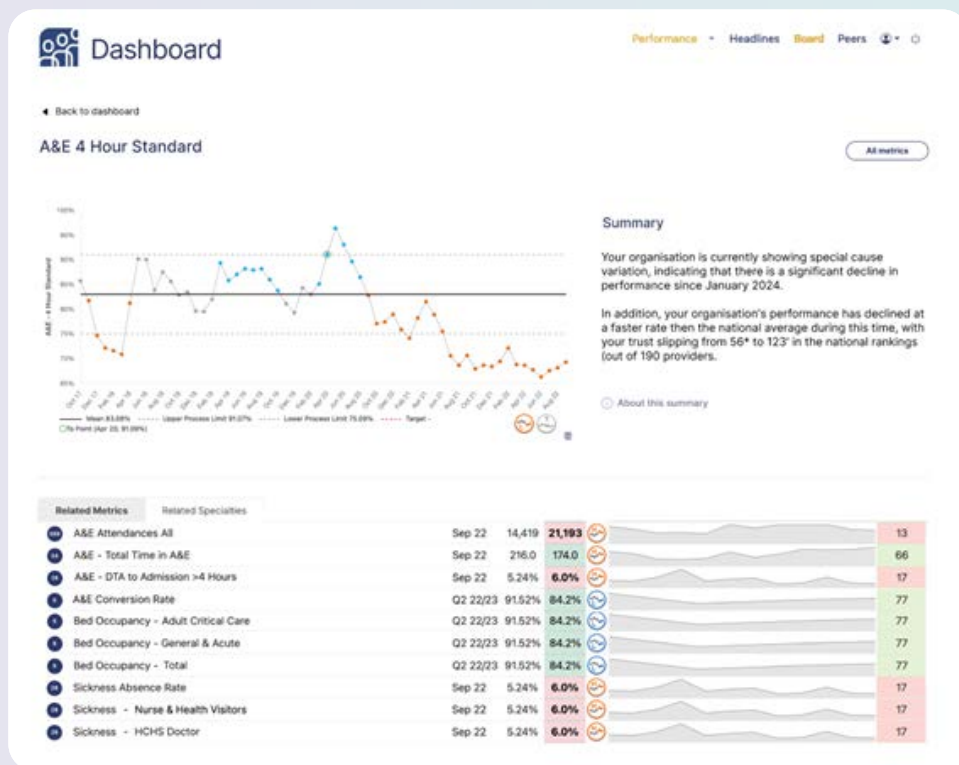
Insights - at a glance

Public View AI will analyse your Trust's performance metric-by-metric to highlight where local performance is significantly different to national trends and comparable Trusts.

The model uses this analysis to suggest specific areas for attention, enabling Trust leaders to identify local performance issues and know where to focus improvement efforts.

Written narrative

You'll get an easy-to-understand summary of performance and why a metric has been identified for attention. You can also drill down further to understand what action is required.



Coming soon to Public View

Until now, Public View reported performance data at the ICS or Trust level. With the latest developments, you'll be able to create scorecards for different levels of reporting hierarchies, providing deeper understanding of local performance. This includes granular scorecards for units within your Trust, as well as a combined scorecards for when you are partnered with another provider.

"A real strength is the ease of use; it is 10 times easier than anything else. On likelihood to recommend it's a 10/10 – and I never say 10!"

Alex Whitfield
Chief Executive – Hampshire Hospitals

More ways we can support your Trust

BCN Healthcare also offers a range of software solutions for your Trust:

EasySPC: Automate and scale your SPC processes with our Power BI custom visual.

Dynamic reports: Customised, interactive reports to visualise and analyse data with Power BI.

Consulting services: Expert advice and support to optimise performance and achieve strategic goals.

Automate processes: Our Microsoft Power App capabilities, delivering fast cost-effective, low-code, healthcare solutions.

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