

Managed Firewall

Expert firewall maintenance, patching and monitoring to protect your perimeter






BCN's Managed Firewall service keeps your perimeter security maintained, patched and monitored, protecting your organisation from external threats with expert vendor-led support. We cover FortiGate, SonicWall and WatchGuard estates across single and multi-site environments.

Who is this service for?

Managed Firewall is designed for organisations that want confidence their perimeter security is being professionally managed, without the operational burden falling on internal teams. It is well suited to organisations that want:

- Clear ownership and accountability for firewall management
- A consistent approach to managing firewall risk and change
- Support across single or multi-site environments
- A simple, predictable per-firewall service model

What you get

-  Proactive firewall vulnerability scanning with prioritised remediation.
-  Vendor-led firmware patching to keep firewalls up to date.
-  Structured handling of firewall incidents and change requests.
-  Access to firewall specialists, 7am to 7pm, Monday to Friday (7x7).
-  Visibility through service reporting and vendor management portals.

Supported firewalls



FortiGate

Full management for FortiGate appliances across single and multi-site estates.



SonicWall



Vendor-led patching and incident response for SonicWall environments.



WatchGuard

Continuous monitoring and structured change for WatchGuard devices.

Business benefits

-  **Reduced operational overhead:** frees internal teams from day-to-day firewall maintenance so they can focus on higher-value work.
-  **Improved resilience and continuity:** consistent oversight helps reduce avoidable disruption caused by misconfiguration or unmanaged change.
-  **Easier to scale and adapt:** firewall management remains controlled and consistent as your organisation grows or changes.
-  **Greater confidence in perimeter security:** clear ownership of firewall operations supports better security governance.
-  **Stronger governance and audit readiness:** a single point of accountability for firewall change and incident handling.

Non-standard firewall devices require manual patching and are scoped on request. Site visits chargeable on request. Onboarding is scoped separately and dependent on your environment.

Why BCN?

Founded as a managed service provider, BCN is grounded in day-to-day delivery, keeping organisations secure, productive and supported. We're a leading Microsoft partner, and one of the first 35 globally to achieve Microsoft's Partner Designation for Support Services, recognising the strength of our service operations and our ability to support clients end to end.

