

Managed IT Services

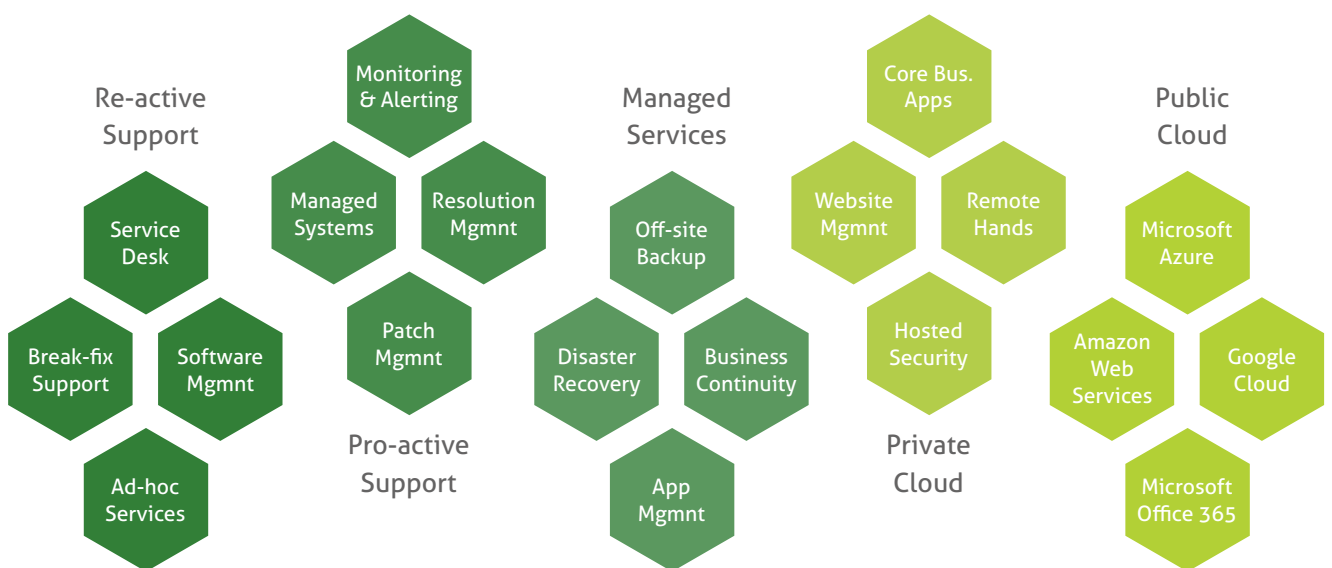


Managed IT Services

Managing your day-to-day IT can be a time-consuming, complex and costly process, tying up resources that could otherwise be focused on more important projects that drive your core business.

BCN's Managed IT Services operation will help you get the most out of your IT, providing an end-to-end suite of services that will deliver reduced IT risk and lower costs, resulting in increased IT performance.

Our managed IT service comprises 5 disciplines, designed to provide rapid and comprehensive support for your business. Each service can be utilised individually or combined to support your business needs.



A better process based on a combination of best practice, experience and common sense, with a key focus on fixing problems as quickly as humanly possible. Effectively, service as you would expect to receive.



Managed IT Service Matrix

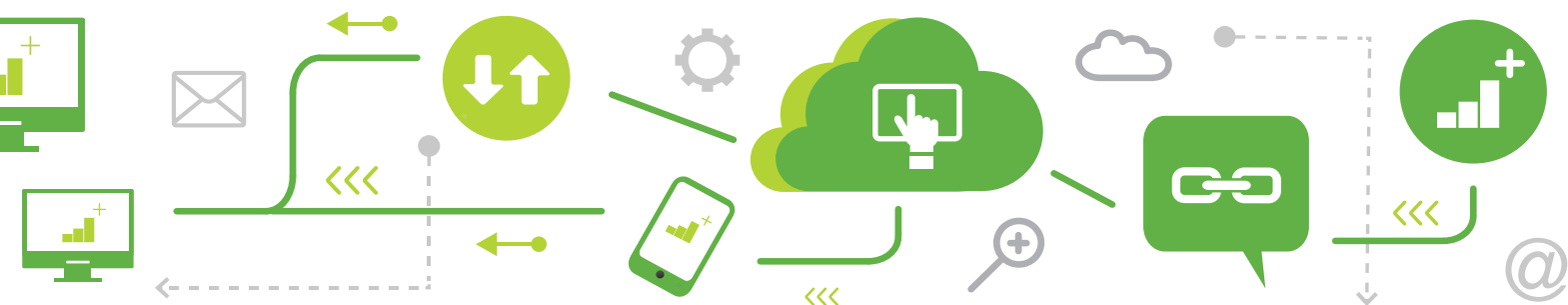


At the centre of every service we offer is a dedicated account manager and team of experts with a diverse and extensive range of technical skills, offering all of the requisite components that other organisations do not offer.

Delivering value

We're passionate about helping our customers get the best from their IT.

With a proven track record and deep understanding of IT services and infrastructure, BCN are the natural choice to help you manage and support the technology that underpins your business.



Benefits

Whilst risk-mitigation and peace of mind are highly important to all organisations, there are many reasons why managed services suit today's businesses.



Predictable and transparent IT costs

Our service helps you reduce variable and unexpected IT overheads with fixed, predictable monthly budgeting and minimal capital outlay.



Free up IT resources

By outsourcing your back-end, complex and changing technologies, you can focus your people on more valuable projects that grow your business.



Access to the right IT expertise

Keep pace with the latest technologies and innovations, through a wider pool of pro-active technical experts, at your side whenever you need them.



Reduced risk

IT may not be your strong-point, but it is ours. We identify, scope and manage your IT risk for you, giving you peace of mind, knowing that your services are in the hands of experts.



Compliance and security

With growing security threats and changing compliances, we can ensure that your IT remains up to date with legal requirements, and most importantly, protected from unauthorised threats and attacks.



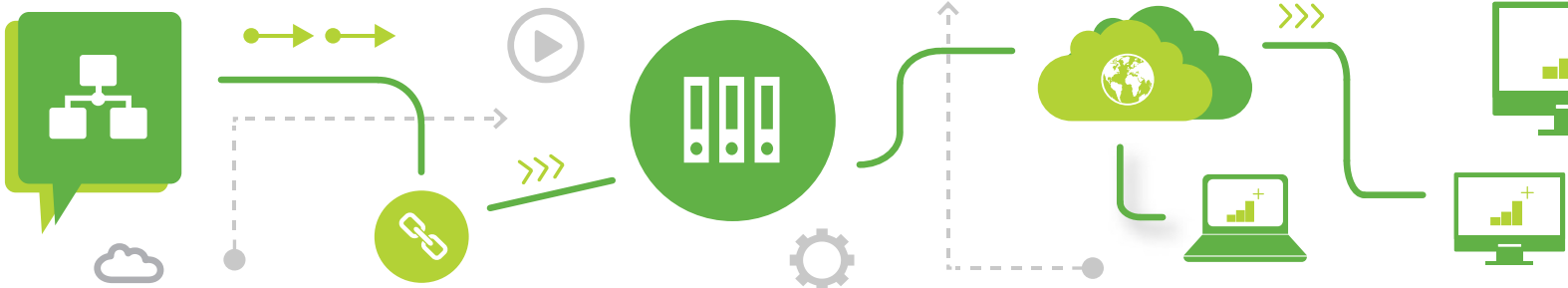
Rapid problem resolution

Our pro-active approach to IT managed services means that most issues are resolved before tickets are raised.



Flexible resources

Like all of our services, you can scale and extend your IT requirements with ease. With a flexible service model, our portfolio is designed to be relevant and affordable, irrespective of your company size.



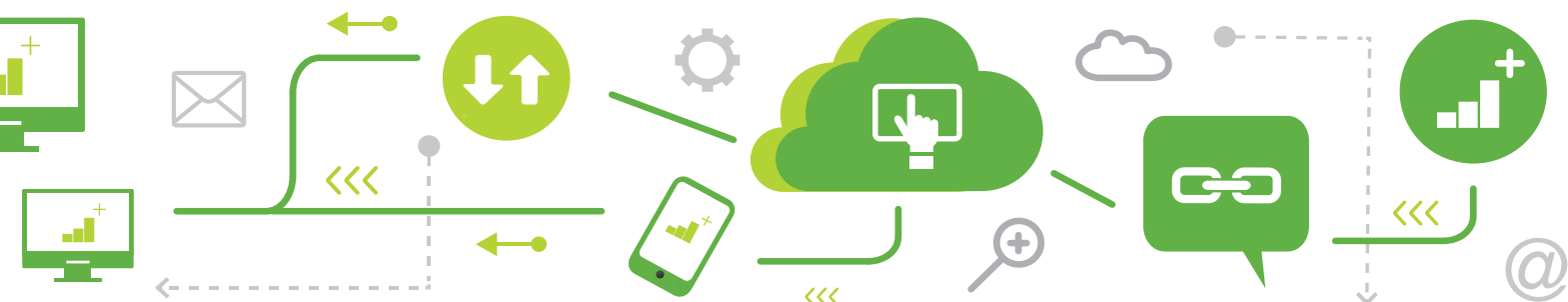
BCN's speed of response is good, and they're well-known for going beyond the call of duty

Gardners Books

Why choose BCN?

We offer an enterprise class IT service to all organisations, irrespective of size, that is reliable, friendly, consultative and deliberately affordable.

Our managed IT service solutions deliver measurable impact to your IT strategy and day to day business operations. Together, we'll find a solution that works really really well for you.





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